



Client Support and Empowerment (CSE) Programming

CSE Supports	Areas of Focus	Open to	Offerings	Key CSE Contact
Family Self-Sufficiency (FSS)	Asset building	All households receiving a subsidy by Tacoma Housing Authority	<ul style="list-style-type: none"> • Mid-long term level of client & staff engagement • \$ incentives for reaching goals • Financial & employment coaching • Individual goal-setting & planning • Connections to community resources • Income Supports 	Robert Lewis, Program supervisor: rlewis@tacomahousing.org
Employment Supports	Employment readiness Barrier removal	All households served by Tacoma Housing authority	<ul style="list-style-type: none"> • Community connections to employment resources • Job opportunities • Readiness skills (resume building, interview practice...etc.) 	Caroline Cabellon, Program Manager: ccabellon@tacomahousing.org
General Services	Barrier Removal	Voucher-holders primarily & households at THA properties for Senior & Disabled	<ul style="list-style-type: none"> • Immediate, near-term client & staff engagement • Community connections to resources • Crisis mitigation 	Kye Hillig, Program Supervisor: khillig@tacomahousing.org Robert Lewis, Program supervisor: rlewis@tacomahousing.org
2Gen	Asset Building Barrier Removal Community Building	Households who live at THA-managed family properties (Salishan, Bay Terrace, Bergerson, Hillside, The Rise, Dixon Village)	<ul style="list-style-type: none"> • Mid-term level of client & staff engagement • \$ incentives for reaching goals • Family goal-setting & coaching • Connections to community resources • Youth supports & programming 	Kye Hillig, Program Supervisor: khillig@tacomahousing.org Robert Lewis, Program supervisor: rlewis@tacomahousing.org
Children's Savings Account	Asset Building	Anyone age 18 and younger who live at a THA-managed property (Salishan, Bay Terrace, Bergerson, Hillside, Dixon Village, Arlington Drive, S&D buildings)	<ul style="list-style-type: none"> • Near – long term level of client engagement • \$ incentives for completing high school & enrolling into a post-secondary program • Connections to college-navigation resources 	Amy Van, Project Manager: avan@tacomahousing.org