RESOLUTION 2017-01-25 (1)

Date:

January 25, 2017

To:

THA Board of Commissioners

From:

Michael Mirra

Executive Director

Re:

Third Amendment to the eightCloud Contract for Salesforce Development

This resolution would authorize Tacoma Housing Authority's (THA) Executive Director to amend the maximum contract amount with eightCloud for the software conversion from \$1.136 million to \$1.286 million, an increase of \$150,000..

Background

Tacoma Housing Authority (THA) has been working with eightCloud on designing and developing its new enterprise software system since February, 2015. At the end of 2016, THA and eightcloud determined that it was not feasible to meet the January 1, 2017, go-live date that had been set earlier in the year. Instead, we decided to postpone the go-live date until April 1, 2017, and give the team time to both complete the work that is absolutely necessary for a successful go-live, as well as add in some of the elements that were not included in the original scope. This resolution asks the board to authorize THA to increase the contract up to the total budget for 2017, or by \$150,000. This also allows for some contingency.

We have devised a new scope of work, including the following elements:

Item	Hours	Cost	Cost to THA
Finish Items required to go live	704.0	\$105,600	\$0
New Items Requested by THA	373.5	\$ 56,025	\$ 56,025
Carryover from Track Two*	500.0	\$ 75,000	\$ 75,000
Total	1,577.5	\$236,625	\$131,025

^{*} Note that the second amendment to the contract, which the Board approved in January 2016, intended to include the original \$75,000 that was authorized in the Board's first authorization to sign the eightCloud contract, but this amount was omitted through a clerical error.

Recommendation

Authorize THA's Executive Director to execute an amendment to the eightCloud contact for software design and development work.



RESOLUTION 2017-01-25(1) (Third Amendment to eightCloud Contract for Salesforce Development)

A RESOLUTION of the Board of Commissioners of the Housing Authority of the City of Tacoma

WHEREAS, Tacoma Housing Authority's (THA's) Board of Commissioners authorized THA's Executive Director to execute a contract for custom Salesforce development with eightCloud on January 28, 2015, and THA's Executive Director signed the contract on March 9, 2015, authorizing the initial planning and analysis phase of the project; and

WHREAS, THA executed a first amendment to the eightCloud contract on July 10, 2015, authorizing work to commence on Track One of the contract; and

WHREAS, THA executed a second amendment to the eightCloud contract on February 23, 2016, authorizing work to commence on Track Two of the contract; and

WHEREAS, staff estimates that the value of the remaining work on the contract to be \$150,000, bringing the total value of the contract from \$1,136,000 to \$1,286,000; and

WHEREAS, the total amount budgeted for Salesforce development work in 2017 is \$150,000; now, therefore, be it

Resolved by the Board of Commissioners of the Housing Authority of the City of Tacoma, Washington:

The Executive Director has the authority to amend the contract with eightCloud, authorizing the completion of the remaining software development work up to an amount of \$1,286,000.

Approved: January 25, 2017

Or. Arthur C. Banks, Chair