



# TACOMA HOUSING AUTHORITY

## Statements of Vision, Mission and Values

Amended by the THA Board: February 27, 2013

### THA's Vision

THA envisions a future where everyone has an affordable, safe and nurturing home, where neighborhoods are attractive places to live, work, attend school, shop and play, and where everyone has the support they need to succeed as parents, students, wage earners and neighbors.

### THA's Mission

THA provides high quality, stable and sustainable housing and supportive services to people in need. It does this in ways that help them prosper and help our communities become safe, vibrant, prosperous, attractive and just.

### THA's Values

#### Service

Work in service to others is honorable. We will do it honorably, effectively, efficiently, with pride, compassion and respect.

#### Integrity

We strive to uphold the highest standards of integrity and ethical behavior.

#### Stewardship

We will be careful stewards of the public and private financial and environmental resources entrusted to us.

#### Communication

We value communication. We strive to be open and forthcoming with our customers, employees and colleagues, our partners, and our communities. We will listen to others.

#### Diversity of Staff

We value the diversity of our staff. It makes us stronger and more effective.

#### Collegial Support and Respect

The work we do is serious. We seek to create an atmosphere of teamwork, support and respect. We also value a good humor.

#### Excellence

We strive for excellence. We will always seek to improve.

#### Leadership

Everyone at THA, the Board, management and staff, shares the leadership it will take to extend these values throughout THA's work, to fulfill the mission and to advance the vision for our city.