

# Waitlist Improvements



## Tacoma Housing Authority is considering changes to its Waitlist.

To help decide, we reviewed our property and rental assistance waitlists. We also looked into how other housing authorities, private for-profit, and non-profit housing providers run their waitlists. The recommendations we are proposing comes from those studies.

It's difficult to find a place to live in Tacoma right now. It's even harder for low-income households. People on the waitlist often wait years to be offered a unit or voucher. At Tacoma Housing Authority we work hard to provide affordable, safe and stable housing to as many people as possible.

After we receive feedback from our clients, we will propose changes to our Board of Commissioners.

### Our Proposals:

**These recommendations would apply to applicants on the current waitlists and to new applicants:**

1. Continue to use waitlists.
2. Refine the definition of "housed" and remove households already "housed" by Tacoma Housing from our waitlists.
3. Continue combined waitlists for our properties and our HOP subsidy program.
4. Remove property selection option.
5. Change the rules on people being able to decline a unit.
6. Adopt the HOP occupancy rules for property waitlist applicants and future THA property residents.
7. Change reinstatement policy to get back on the waitlist from 12 months to 6 months.
8. Applicants must check in quarterly.
9. Rebuild how we do our pre-resident orientations.

### Questions?

Karen Bunce

[kbunce@tacomahousing.org](mailto:kbunce@tacomahousing.org)

(253) 682-6216

